

#### WHAT IS DECISION MAKING?

IT IS CHARACTERIZED AS THE ACT OF CHOOSING BETWEEN TWO OR MORE COURSES OF ACTION. IT MUST BE REMEMBERED THAT THERE MAY NOT ALWAYS BE A "CORRECT" DECISION AMONG AVAILABLE CHOICES.





# 7 Steps of the DECISION MAKING PROCESS

01 02 03 04 05 06 07



#### IDENTIFY THE DECISION

Recognize the problem and decide to address it.



#### GATHER INFORMATION

Collect relevant facts, data and information



#### IDENTIFY ALTERNATIVES

Identify various solutions & options available to you



#### WEIGH THE EVIDENCE

Take a look at the pros & cons of your options



#### CHOOSE AMONG OPTIONS

Select an option or a combo of options



#### TAKE ACTION

Create a plan for implementation



#### REVIEW YOUR DECISION

Evaluate the effectiveness of your decision

















#### **IDENTIFY THE DECISION TO BE MADE**



### Ask yourself the following questions about the decision to be made.

- What is the problem that needs to be addressed?
- What is the objective to be achieved?
- How will this decision affect others?
- How urgent or critical is this decision?



### **GATHER RELEVANT INFORMATION**



### What information do you need and how can you obtain it?

This process usually involves both internal and external processes. Be careful not to become overwhelmed by too much information which can potentially complicate the decision-making process.



### **IDENTIFY ALTERNATIVES / OPTIONS**

### Clearly identify each of the available alternatives or options.

With relevant information at your fingertips, you will usually discover more than one option to consider in response to your decision. This step is for identifying ALL possible options.



### WEIGH THE EVIDENCE



### **Evaluate each option against the alternatives.**

Weigh the evidence for each path or action, listing all of the pros and cons. Identify potential consequences for each option and weigh them against the potential benefits. Keep in mind how this decision will affect others.



### **CHOOSE AMONG THE OPTIONS**



### Make your decision by selecting one (or more) of the options you evaluated.

Using the information you have gathered and based on your analysis of that information, you are now ready to choose the option that is best for you. You may also decide to pursue a combination of alternatives.



## 06 TAKE ACTION



### Implement the actions associated with the option you selected.

Develop a plan to carry out your chosen option and then do it! You are ready to move forward because you have equipped yourself with the necessary information to effectively make your decision.



#### **REVIEW YOUR DECISION**



### Effective decision making works best when we analyze the results.

Review your decision along with the implentation and outcome. Did you solve the problem? Were you able to answer the question? Did you meet your goals? Remember the things that worked and learn from your mistakes.





FACTORS
AFFECTING DECISIONS

01

MOOD

03





### **MOODS**

Moods involve low-intensity and relatively enduring states that do not have a clear cause (e.g. feeling good or feeling bad).







# VISCERAL FACTORS

Physical factors such as pain, hunger or drug cravings are visceral factors that can affect decision making.



**PRACTICE MAKES PERFECT** 

AS WITH SPORTS AND OTHER
PHYSICAL ACTIVITIES (SUCH AS
DANCING AND SINGING), THE USE OF
MEANINGFUL REPETITION IS KEY TO
ACHIEVING AN EFFICIENT LEVEL OF
GOOD DECISION MAKING.



#### **USE A CHECKLIST**

**USE A DECISION MAKING CHECKLIST** (LIKE THE ONE THAT WILL BE PROVIDED FOR YOU IN LESSON 4). REPEATEDLY FOLLOWING THIS PROCESS OVER TIME CAN LEAD TO MORE INFORMED DECISION MAKING, RESULTING IN BETTER DECISIONS.





